

Supporting People Review – Quality Services Workstream

Monday 28th February, 2011

WLGA Offices, Cardiff

Present:

Liz Slade, SYSHP (Chair)
Rhian Stone, Solas (Vice Chair)
Nicola Evans, Cymorth Cymru (Minutes)
Sue Finch, WLGA
Chris Price, WLGA
Kath Palmer, WAG
Simon Prothero, WAG
Clara Hunt, WAG
Carol-Ann Mooney, WAG

Callum McInnes, WAG (in place of Steve Milsom)
Alun Nutt, Cartrefi Cymru
Angelina Rodriques, BAWSO
Kieran Towler, UWHA
Serena Jones, Gwalia Care & Support
Rob Loudon, Wrexham CBC
Matthew Richards, Ceredigion CBC
Sam Harry, Cardiff CC

Agenda Item	Notes	Action	Deadline
1.0	<u>Welcome & Introductions</u> Apologies: Jane Pagler, CHC Siân Price, Public Health Wales Julie Caffel, Public Health Wales Karin Phillips, WAG Steve Milsom, WAG		

	Hugh Irwin, Linc Cymru		
2.0	<u>Terms of Reference</u>		
2.1	The over-arching draft paper on implementing the recommendations made in the Review were accepted.		
2.2	Kath Palmer gave an overview of the process that will take forward the recommendations – referring to her experience of the Essex Review into Affordable Housing.		
3.0	<u>Taking the recommendations forward – Quick Wins</u>		
3.1	Areas identified as ‘quick wins’ were agreed.	Liz Slade – Feed this back to the Steering Group	
3.2	It was noted that some ‘quick wins’ had already been achieved: <ul style="list-style-type: none"> • Involving public health in commissioning decisions (Recommendation 25) – Public Health on Steering Board • Dissemination of literature review (Recommendation 17) – documents on WAG website 	Documents to be put on Cymorth website, WLGA website and sent to Virtual Group	
4.0	<u>Outcomes</u>		

4.1	Group agreed Outcomes data set but recognised that further consideration needs to be given to the methodology. In the meantime, WAG will issue a letter to all local authorities asking them to start using Outcomes if not already doing so before it becomes mandatory in 2012. WAG and SPIN will produce a 'how to' guide to include good practice examples.	Chris Price, Kath Palmer – Issue letter and guidance	End of March 2011
4.2	<p>The purpose of Outcomes database was discussed. It was felt that the Outcomes data would evidence the contribution made by Supporting People to WAG which would help in decisions around funding. However, the group agreed that more robust research is needed to work alongside and compliment the proposed framework.</p> <p>It was suggested that Cieran Humphreys (Public Health Wales Observatory) should be invited to talk to the group about the work that he has done around this.</p>		
4.3	<p>Other points raised:</p> <ul style="list-style-type: none"> • Should there be a distinction between SPG and SPRG? • Commissioner needs to understand purpose of data and that understand that comparisons between services can skew data (need to take into account client group when considering data). • Danger of cherry-picking service users to achieve Outcomes • Data needs to account for journey and acknowledge that not everyone will start from the same point. • Outcomes should be a fundamental part of commissioning • Outcomes Framework will not replace regulation/inspection but will sit alongside 		
4.3	The Quality Services Workstream will now take on the role of providing leadership and strategic direction whilst working closing with the		

<p>4.4</p>	<p>Outcomes Framework Group. A scoping document will be prepared to consider what do we want from a database, who is it for?</p> <p>Outcomes Pilot – there was a discussion on whether the data currently gathered from each LA could be brought together into one spreadsheet to see what value it has brought and to establish a benchmark.</p>	<p>Matthew Richards and Chris Price – collate LA data gathered in Pilot Project. Send copy to Simon Prothero</p>	<p>Next meeting</p>
<p>5.0</p> <p>5.1</p> <p>5.2</p>	<p><u>Next Steps</u></p> <p>Eligibility criteria for older people (Recommendation 19)</p> <p>Group agreed that a sub-group should be set up of specialists to take this forward. Rob Loudon volunteered to be on this group. Cymorth, CHC and WLGA members will also be invited to volunteer for the sub-group.</p> <p>The sub-group will be asked to draft a paper for the Workstream detailing the landscape of sheltered accommodation and what is currently happening. The implementation plan lists end of June 2011 as the timescale for complete for this paper – sub-group will need to be asked if this is a realistic date.</p> <p>Effectiveness and cost effectiveness of the Programme (Recommendation 18)</p> <p>There was a discussion on how we could evidence the cost effectiveness and effectiveness of the Programme. Kath reported that she had attended the Health Advisory Board meeting and that Professor Sir Mansel Aylward sits as a member on the boards between SP and Health are very important. It was suggested that</p>	<p>Liz Slade – invite volunteers for sub-group</p> <p>Rob Loudon – look at what other LA's are doing</p>	

	<p>Cieran Humphreys (public Health wales) be invited to the next meeting to give a presentation to spark debate. A copy of his presentation would be forwarded prior to the meeting.</p> <p>Equality impact assessment was discussed and agreed that Karen Dusgate Merthyr HA be invited to the next meeting.</p> <p>A link is made with the equalities team within WAG .</p>	<p>Liz Slade to invite and forward presentation</p> <p>Liz Slade to invite</p> <p>Carol Mooney to contact</p>	
6.0	<p><u>Risk Register</u></p> <p>Each Workstream will need to identify the key risks around their area of work and the risks around not achieving/delivering on specified issues.</p>	Sue Finch – Produce Rick Register for Workstream	Next meeting
7.0	<u>AOB</u>		
7.1	Chairs of each Workstream will feed back to Steering Group		
7.2	The group wanted to maximise joint meetings to share information		
8.0	<p><u>Date of Next Meeting</u></p> <p>End of March</p>	List of dates to be forwarded to group	