

North Wales Regional Providers Forum

1:00pm – 3:30pm, 3 September, 2015
 Conwy Business Centre, Llandudno Junction

Apologies:

Kath Dobie	Shelter Cymru
Paulette P Campbell	NWHA
Alison Hamlington	Welsh Women's Aid
Susan Griffith	Gwynedd Council
Cara Lynam	Conwy Council
Phil Williams	Vale of Clwyd Mind
Debbie Davies	Clwyd Alun HA
Andrew Drummond	Flintshire Council
Mary Harrison	(Will Attend Late)
Gwyn Gorwel	
Gwennan Davies	Grwp Cynefin

Attendees:

Phil Forbes	BCUHB – Mental Health
Debbie Lambe	Conwy Council
Ceri Twist	Cartrefi Cymru
Claire Twamley	Cartrefi Cymru
Tina James	Prospects
Lynne Evans	NWHA
Mary Harrison	Anheddau
Linda Rogers	Arch Initiatives
Sue Goodman	The Wallach
Shian Thomas	The Wallich
Antonia Watson	The Wallich
Siwan Williams	Gisda
Pam Kissack	NACRO
Tracy Davies	Tyddyn Mon
Trish Jones	Hafan Cymru (Chair)
Tudor Rastin	Hafan Cymru (Minutes)

Agenda Item	Action
Welcome and Introduction	
<p>Tricia Jones welcomed attendees and opened the meeting at 1:15pm. Introductions were given from all members</p> <p>Trish wanted to apologise over the lateness of the minutes and agenda. Cymorth will no longer be providing an administrator to take minutes for the forum. Lynne Evan And Debbie Lambe confirmed that it was never the role of the co-ordinator to provide administrative support to the forum.</p>	<p>DL will ask Vicky for the provider contact list.</p> <p>DL to let Rachel know of venue bookings for the next year.</p>

<p>It was agreed that the responsibility of the minutes would be alternated between the providers. The nominated provider will be responsible for sending out the agenda and previous minutes 7 days prior to next scheduled meeting.</p>	
Minutes from Special RPF Meeting	
<p>Lynne and Ceri Twist relayed that the campaigning boards have been utilised across all North Wales. There has been a lot of promotion from services. There are also promotional photos trending on Twitter.</p> <p>No queries or questions on minutes.</p> <p>Minutes were agreed as a correct record.</p> <p>Lynne mentioned that should providers have any disputes or concerns with Supporting People, that they should contact Rachel. Debbie confirmed this.</p>	
Discussion of Proposed Pilots	
<p>Debbie stated that each Local Authority should have received a letter confirming the pilots (around 24th or 25th August). Application for pilots can be made for any county. The deadline for response will be the 14th December. A meeting will be held 29th September to look at the responses. If you have any queries regarding the pilots, contact Debbie or your local SP lead. There is no extra funding for the pilots.</p> <p>Lynne added that more service users can be supported with less staff, but understands that there are concerns around staff cuts. We will be looking at “non-traditional” methods, and do things a little differently.</p> <p>Lynne mentioned monitoring in relation to how this will be checked, measured etc. Supporting People is understanding and it isn’t expected that SP will want Providers to evidence pilots to the extent they do with their regular service.</p> <p>Debbie mentioned a letter from Ceri Breeze RE: Chris Price stating that they’re not looking to receive a draft budget until next year. Supporting People teams will not have this information. The general estimate is that it will match last year’s cuts of around 10%. Chris stated it could be 5%, 10%, or even that 20% was a possibility.</p> <p>Debbie believes that the letter is in public domain and should be available to providers. Antoni attended a meeting where she heard a possible 40% cut. This could lead to unsustainable services. Some services will be protected.</p> <p>Trish asked for thoughts, ideas for pilots.</p> <p>Lynne: RCC reps would like to know how much interest there is in doing these pilots.</p> <p>Debbie: Providers stating that they can do more with less or have capacity to try something different may put at risk or exclude other providers which may not have as much of a capacity to implement any significant changes.</p> <p>Collaboration might work. Do things differently, such as sharing resources and</p>	<p>DL to send copy of letter to providers.</p>

facilities etc.	
RCC Update	
<p>Lynne: The RCC last met in July for a workshop. The spend plan, pilots and 'Let's keep on supporting people' were the featured topics of discussion. All the Local Authorities expressed interest in the pilots and relayed that they would be flexible. They would be prepared to monitor lightly and let providers get on with the implementation.</p> <p>Debbie has the spend plans. A meeting will be held on 11th September to look at what is needed or not. The lead officer will review spends at the next RCC. They'll be looking at the demographics in terms of where the majority of spend goes.</p> <p>Tracy: In regards to the RCC spend plans, what is the role of RCC to question the spend plans?</p> <p>Debbie: the funding is still decided on by the local authority, through local commissioning plan. The RCC can query, and it can be taken to SPNAB. However the RCC has a scrutinising role only. Still waiting on the Memorandum of Understanding.</p> <p>Lynne: Would Local Authorities look at each other's spend plan?</p> <p>Debbie: LA's do ask each other the difficult questions. There is now a mechanism with RCC reps to disclose this information.</p> <p>Lynne asked if highlights from the RCC would be useful to the forum.</p> <p>Debbie: these can also be accessed on Conwy's websites.</p> <p>The next RCC meeting will be next week. The minutes will be put up in October. RDC is to provide feedback from the meeting. It's worth reiterating that the RCC is not about and is not involved in commissioning and funding services.</p>	
RCC Reps Elections	
<p>Lynne: In regards to the Landlord Reps – Debbie has extended the deadline as there were no nominations. New deadline is set for 14th Sept. North Wales needs 2 reps and a deputy rep. Gwyn and Gwen, (Enid CCG deputy) are the current reps. We can't have more than 1 rep per organisations. Nomination will need to be put forward.</p> <p>New Provider reps are to be elected next year.</p>	
Supporting People Update	
<p>Debbie mentioned the presentation from Wrexham on the new prison. Debbie will ask Sarah if can share presentation. They're currently looking at names for prison.</p> <p>Debbie: gave a breakdown of what is covered at the RCC meets: Older People Task and Finish Group - Debbie can share the timeline for this. Learning Disability People Task and Finish Group - looking at the spend, some</p>	

<p>Local Authorities have capped funding. Report about Body Positive. Decommissioning report. Welsh Government update. North Wales SPIN peer spend plan review. Communities First, Families First, Flying Start update. Best Practice around the Housing Act. Efficiency Savings – joint project between DCC and CCC. Work Plan. Service User Consultation (Anglesey). Questionnaire to lead officers (getting on with service user interaction). Tackling Poverty event 9th Nov. Debbie to send out (Llandudno) All day event. Debbie: Agenda items or queries to be sent to her.</p> <p>Debbie will see about getting supporting docs as well as minutes are put on the Conwy website.</p>	<p>DL will check if relevant docs attached to the meeting can be circulated.</p>
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Outcomes

<p>Trish displayed handout RE: Outcomes. Debbie relayed that the paper was an explanation as to how the outcomes are used. The consensus from the forum was that this really didn't answer their question. Shian Thomas stated that she had a presentation on the outcomes purpose from Supporting People. This covered the most appropriate way of filling out the outcomes.</p> <p>Debbie: I have approximately 6,000 returns in at the moment. Providers need to be putting outcome returns in immediately.</p> <p>Debbie will be doing another import by next week. We have until the end of October for all outcomes to be in. Debbie discussed the importance of getting these outcomes in early as possible.</p> <p>Lynne mentioned the funding and outcome gap, and how hard it is to justify. The shortfall has reduced, but is still quite large. Debbie stated that there was a 21,000,000 shortfall in outcomes. Debbie collects Supporting People compliant outcomes only, but they are very important. The Local Authorities will lose the funding, which will affect all providers and service users. 1,400 reports will be compiled by Debbie for across the whole of north wales. An email relating to this is circulating.</p> <p>Trish brought up the outcome presentation which is to be shared between all Local Authority providers? Debbie will ask Leslie. Providers would benefit from more clarity and consistency with how to address outcomes i.e. planned and unplanned exits.</p>	
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Updates from Local Forums

<p>RE: Gwynedd and Anglesey, Welsh Government are to review the spend plan, and details of project. Evidence contract, monitoring, outcomes, PMRs. Payment info, Audit trails. The standard scrutiny of practice of LA's. Conwy has</p>	
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<p>already been done. A report and action plan will be issues if there is action to be taken.</p> <p>CCC and DCC – Will be next held at the Interchange in Colwyn Bay (Conwy) 9th September.</p> <p>GCC and YMCC – Will be next held at Council Offices 10:00am in Gwynedd 16th September. (Last forum was cancelled)</p>	
AOB	
<p>Phil Forbes – development manager for mental health gave a talk on the BCUHB local partnership forum that will be discussing topics that impact on health.</p> <p>The forum is trying to identify the health needs of vulnerable groups and standards of care. They’re starting with homelessness. They are looking at gaining information from local providers doing work with the homeless. They want to know what the health issues are for the homeless. And answer questions like “Is there proper access to health services and GP’s. What are the undiagnosed issues. How do the homeless go about contacting services?</p> <p>Phil would like any information, issues or queries to be raised so it can be taken back to the assessment leads. The next category of vulnerable people the forum will be looking at is the Traveling community. There is a mechanism to feedback into.</p> <p>Phil will leave contact information for providers to contact.</p> <p>Pam Kissack: There are issues in night shelter in Rhyl. There is limited support for homeless to access services.</p> <p>Phil: we are configuring services to incorporate homeless persons. There is a worry of disruption that comes with the issues that accompany the homeless. Many homeless feel like they are dismissed, that they are unwanted. Where do they get services?</p> <p>Phil: Many homeless can have complex mental health issues with crossover dual diagnosis.</p> <p>Identify complications such as making appointments, alters the SW role.</p> <p>October for the needs assessment.</p> <p>BCUHB – Mental Health 01978 262729 – phil.forbes@wales.nhs.uk</p> <p>NW RCC Twitter account will be starting soon. Conwy will be hosting. Have the address, but not the account.</p> <p>Trish: Nov agenda will go out early. Providers to print their own docs for the meeting.</p> <p>Closed: 2:35pm</p>	