



Case Study Questions		Area- Caerphilly	
Personal Details	Name: Person A	Can name be used if publishing the case study?:	YES NO X
	Age: 35	Local Authority: Caerphilly	
	<b>Situation &amp; Current Support needs (30 words max):</b> Person A had rent arrears for which CCBC were looking for possession of her tenancy. She has bi polar, anxiety and experiences panic attacks. Her tenancy is now secure and is awaiting Gofal Tenancy Support.		

	<p><b>Organisation: Gofal</b></p> <p><b>Project info:</b></p>
<p><b>Personal History</b></p>	<p><b>General background information about lifestyle, needs and situation prior to receiving support. (no more than 80 words)</b></p> <p>Person A has bi-polar, anxiety and panic attacks. She has 4 children living with her from 1 to 16 years old and is awaiting a psychiatrist appointment. By her own admission she is an impulsive spender which causes significant financial problems, including the one here. Person A was facing the possibility of further action being taken on her tenancy if she hadn't started paying her rent and arrears which eventually would have been eviction.</p>
<p><b>Support Received</b></p>	<p><b>Overview of housing related support received. <i>Paragraph or Bullet Points</i> please (no more than 100 words)</b></p> <p>Early on I was able to help Person A realise the gravity of the situation facing her if nothing changed.</p> <p>Person A was supported to make contact with CCBC Rents where a sustainable plan was established.</p> <p>Person A was supported to set up a weekly Bankers Order to cover her rent and arrears. This was done because of her impulsive spending.</p> <p>I then accompanied Person A to the court hearing where a Suspended Possession Order was granted.</p> <p>Person A has ensured that sufficient funds are in place each week to make Bankers Order.</p> <p>On-going tenancy support will shortly be in place.</p>

<p><b>Outcomes Achieved during support period</b></p>	<p><b>An overview of the outcomes the service user achieved under the relevant categories whilst receiving support (80 words):</b></p> <p><b>Feeling Safe / Contributing to the safety &amp; wellbeing of self and others</b> - Prevention of homelessness which has prevented potential problems for the children (taken into care, fostering, etc)</p> <p><b>Managing Accommodation / Managing Relationships / Feeling part of the Community</b> – Person A is now managing the tenancy well due to paying of rent and arrears promptly. Will shortly have Gofal Tenancy Support to further support her.</p> <p><b>Physically Healthy / Mentally Healthy / Leading a Healthy, Active Lifestyle</b> – Whilst her mental health is still an issue it has been prevented from being made significantly worse.</p>
<p><b>Future Plans</b></p>	<p>One paragraph please (50 words)</p> <p>As long as Person A continues to make the weekly Bankers Order she will enjoy her tenancy with her children. There is every reason to believe that this will continue especially as she engages with Gofal's Tenancy Support.</p>

**Prevention**

The following undesirable outcomes have been prevented:

Crime

Education & Skills

Employment and Economy

- Anti-Social Behaviour**
- Domestic Abuse
- Offending
- Youth Offending
- Custody
- Other, please list

.....

- GCSE
- NVQ
- BTEC
- City & Guilds
- Other, please list

.....

- Moving off benefits – please list benefits previously receiving:

.....

## Cost and Calculation of Case Study for Person A

### April – June 2017

#### Support from Gofal prevented a homelessness application

Homelessness application - average one-off and on-going costs associated with statutory homelessness is **£2501** one off cost.

Average fiscal cost for a simple repossession **£609**

Temporary accommodation - average weekly cost of housing a homeless household in hostel

Accommodation £114 a week for up to 6 months **£2736** cost.

Homelessness advice and support - cost of a homelessness prevention or housing options scheme that leads to successful prevention of homelessness **£642** one off cost.

A&E attendance (all scenarios) **£109** cost. ***In Person A case due to potentially worsening Mental Health Condition***

Average cost of service provision for adults suffering from depression and/or anxiety disorders,

per person per year - total fiscal cost **£830**.

Mental health inpatients, specialist services, hospital attendance - average cost per bed day for adult patients **£429** cost.

Hospital inpatients - average cost per episode (elective and non-elective admissions) **£1713**

Child taken into care – average fiscal cost across different types of care setting, England, per year. **£204,320** (4 children) (£51,080 per child).  
***This was potentially prevented on 2 counts. Firstly if Person A had been evicted and secondly, if she had become evicted then potentially her mental health condition could have become significantly worse leading to her ability to care for the children deteriorating to a point where the children could have been taken into care.***

Or Child into foster care, totally weekly cost £700 (£36,400 yearly x 4 children = **£145,600**)

***Total savings due to early intervention and prevention of homelessness and avoiding further mental health deterioration is £213,889 if children taken into care or £155,157 if children taken into foster care.***

Housing	Health	Social Services	Fire
<input type="checkbox"/> <b>Complex eviction</b> <input type="checkbox"/> Repossession  <input type="checkbox"/> <b>Homeless application</b>  <input type="checkbox"/> <b>Temporary accommodation</b>  <input type="checkbox"/> <b>Homeless advice and support</b>  <input type="checkbox"/> Rough Sleeping  <input type="checkbox"/> Other, please list  .....	<input type="checkbox"/> <b>Alcohol Misuse</b> <input type="checkbox"/> <b>Drugs misuse</b> <input type="checkbox"/> <b>A&amp;E Attendance</b> <input type="checkbox"/> Hospital in patients <input type="checkbox"/> Hospital day care <input type="checkbox"/> Ambulance services <input type="checkbox"/> Hospital outpatients <input type="checkbox"/> <b>Adult mental health – depression / anxiety</b> <input type="checkbox"/> Child / Adolescent mental health <input type="checkbox"/> Other Mental health disorders including dementia <input type="checkbox"/> Mental health specialist services <input type="checkbox"/> Mental health inpatients <input type="checkbox"/> Mental health outpatients <input type="checkbox"/> LA Care home with mental health problems <input type="checkbox"/> LA Social Services day care with mental health problems <input type="checkbox"/> Other, please list  .....	<input type="checkbox"/> Child taken into care <input type="checkbox"/> Child protection assessment <input type="checkbox"/> Residential care – older people <input type="checkbox"/> Nursing care – older people <input type="checkbox"/> Adults with learning disability in residential care <input type="checkbox"/> Adults with physical disability in residential care <input type="checkbox"/> Other, please list  .....	<input type="checkbox"/> Prevention of fire <input type="checkbox"/> Other, please list  .....