

Navigating Complex Systems: Prioritising People

Wednesday 15 May

Park Inn Cardiff City Centre

09:00	Registration	
09:30	Welcome address Katie Dalton, Director - Cymorth Cymru	
09:40	Experts by experience	
09:50	Homelessness: A Systems Perspective Ben Hartridge, Researcher - Dartington Service Design Lab Building on the discussions and debate that took place at our Annual Conference, our keynote speaker talks about Dartington's work to reform systems and redesign services, with the aim of improving the lives of individuals, families and communities. Ben will introduce the tools and methods his team uses to understand complexity.	
10:30	Refreshment break	
10:45	How have we done so far? Evaluating the National Pathway Sarah Dubberley, Senior Lecturer in Criminology and Criminal Justice - Wrexham Glyndŵr University This session will deliver an overview of the <i>Evaluation of the National Pathway for Homelessness Services to Children, Young People and Adults in the Secure Estate</i> . It will draw out the findings of the evaluation report, and will demonstrate to delegates how far there is to go in terms of addressing the housing and support needs of people leaving prison.	
11:15	Framework to supporting positive change for those at risk of reoffending in Wales Meinir Edwards, Deputy Head of Stakeholder Engagement & Tracey Owen, IOM Cymru Programme Manager – HMPPS in Wales This session will look at positive examples of practice across the probation service, and will share updates on projects that are taking place across Wales. It will provide a practical context after the earlier session, about how services are starting to respond – and how they continue to respond – to challenges facing people leaving prison.	
11:45	A chance for delegates to ask questions of the two speakers above.	
12:00	Lunch	
12:45	Workshops	
	The future of policing and justice in Wales Juliet Lyon, Sarah Payne, Martin Wade and David Slade - The Commission on Justice in Wales With the Commission due to submit its report to the Welsh Government later in 2019, this workshop is a valuable opportunity for the housing and support sector to influence the future of policing and justice in Wales.	Local Area Coordination Jon Franklin & Ronan Ruddy, Swansea LAC team A well-evidenced way to support people who are dealing with complex situations in their lives, LAC helps people draw upon their strengths to live the life they want, connected and contributing to communities; and strengthens the capacity of communities to welcome and include people.



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13:45	Workshops	
	<p>Barriers to housing: violence against women, domestic abuse, sexual violence Miriam Merkova, Services Development Manager Elinor Crouch-Puzey, Policy & Research Officer - Welsh Women's Aid</p> <p>This workshop will look at the often multiple disadvantages and barriers faced by women experiencing VAWDASV as they try to navigate the system – and how we can support people to overcome them.</p>	<p>Mental health and substance misuse Tim Nunn, substance misuse team & Darren Lewis, mental health team - Welsh Government</p> <p>This workshop will focus on co-occurring mental health and substance misuse problems, including the barriers that people face in getting the support they need – and how we can overcome them. Delegates will be updated on recent developments and have the opportunity to shape the future.</p>
14:30	Break	
14:45	<p>Youth homelessness and leaving care: an international evidence review Andrew Connell, Research Associate - Wales Centre for Public Policy</p> <p>A presentation of key themes from WCPP's influential report Preventing Youth Homelessness: An International Review of Evidence. This will provide an overview of the evidence gathered in an impressive piece of research, and can provide a blueprint for how we can begin to design services to better meet the needs of young people and people leaving care.</p>	
15:35	<p>Priority need: fit for the future? Chair: Katie Dalton, Director - Cymorth Cymru Helen Taylor, Senior Lecturer - Cardiff Metropolitan University & Housing Studies Association Kieran Towler, Housing Manager - Gofal Rebecca Jackson, Policy & Research Officer - Shelter Cymru</p> <p>The Housing (Wales) Act was widely praised when it passed through the Assembly and envied by other nations. However, there continue to be people who fall through the gaps in our system - where people struggle to engage with the way we work, or how the legislation is interpreted. This session will ask challenging questions of delegates about how the system could be transformed in the future. Should we get rid of priority need? Is the Pereira Test fit for purpose? How do local authorities interpret people's mental health and determine whether they are 'vulnerable' in the eyes of the law? And should we be working to reverse the change to prison leaver priority need status?</p>	
16:15	Close	

