

Case Study Questions		Client Group
Personal Details	Name: Person A	Can name be used when publishing the case study? YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>
	Age: 18	Local Authority: Swansea
	Situation & Current Support needs (30 words max): Person A needs support to Manage Accommodation , Managing her Money , Engaging in Education and Training ,employment , safety and wellbeing of self and others, Managing her Mental & Physical Health	
	Organisation: Gwalia	Project info: Cam Nesaf 24 hour supported housing project for care leavers aged 16 -21
Personal History	General background information about lifestyle, needs and situation prior to receiving support. (no more than 80 words) Person A entered the care system following the death of her mother when she was 9 . Her father started to care for the family but due to his alcohol problem social services became involved and Person A was the only one taken out from the family and put in foster placement Person A was moved from family to family due to issues like bullying , but she did get settled towards the end she was with her last foster parents for some time but when she reached 18 years old she had to move on and that's when she was placed into Cam Nesaf . On assessment	

	<p>Person A had not had any support with bereavement counseling for the death of her mother. Person A had poor basic life skills, unhealthy diet and no experience of managing money .</p>
<p>Support Received</p>	<p>Overview of housing related support received. <i>Paragraph or Bullet Points</i> please (no more than 100 words)</p> <p>Support to claim income support, housing benefit and EMA Support to complete her college course Person A has had a lot of support to understand her rent account and pay her service charge as she got into arrears . She is now paying her service charge and a payment off the arrears every fortnight. Budgetting and food shopping - Person A was spending a lot on takeaways but is now shopping more sensibly Support to help her with managing relationships with the other residents Referral to Action for Children project</p>
<p>Outcomes Achieved during support period</p>	<p>Please provide an overview of the outcomes the service user achieved under the relevant categories whilst receiving support (80 words):</p> <ul style="list-style-type: none"> • Feeling Safe / Contributing to the safety & wellbeing of self and others Person A has had some issues in regards to Safety and wellbeing of herself and others safe when she has been cooking her food she has left saucepan on the heat and this has triggered the fire alarms off, through having cooking advice from support work and staff at the project given advice on health and safety. • Managing Accommodation / Managing Relationships / Feeling part of the Community Person A has been working hard to address her issues she has in regards to Managing her Accommodation needs while at the project. Person A has started to build up good friendship with the other residents at the project and has taken an active part in cooking sessions and opportunities to get involved in events with partner agencies • Managing Money / Engaging in Education or Learning / Engaging in Employment or Volunteering In regards to managing her money when Person A moved into the project her confidence was low and her budgeting skills were poor but this has improved a lot with Person A now paying her service charge regularly . Person A was supported to find the bus route and times to her college in Neath as she lacked the confidence to travel independently on a route she did not know . Her support worker accompanied her to the bus stop the first day and she was able to ring the project if she missed the bus or needed some reassurance .

	<p>Person A has been able to complete her course in performing arts for the academic year.</p> <ul style="list-style-type: none"> • Physically Healthy / Mentally Healthy / Leading a Healthy, Active Lifestyle <p>Person A has registered at the local doctor and has made an appointments in regards to her Feet , Because she has been suffering with pain in her feet and lower legs.. Person A has attended Phyio sessions at Morrision Hospital and also has had a appointment with a specialist to look at why she has been having pain in her feet they have found that she has fallen arches and will need supports in her shoes. Person A has also suffered with anxiety and depression , she has been assessed by the GP Nurse in regards to her Mental health and is able to attend again if needed . Person A has been referred to Action for children they have been working with Person A with Confidence Building , Bereavement counselling , dealing with emotions and other outside activities.</p>
Future Plans	<p>One paragraph please (50 words)</p> <p>Person A has just started the DBT therapy group with action for children . Person A to enroll with college or A.C.T training at the swansea branch . Person A to carry on working with Dawn Harley from Action for Children and Annette from Llamau through Action for Children. Annette is working on lifeskills and helping Person A to find part time work and further training courses .</p>

Prevention: Please indicate by ticking the boxes below the undesirable and costly outcomes that have been prevented

Crime	Employment and Economy
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<input type="checkbox"/> Anti Social Behaviour <input type="checkbox"/> Domestic Abuse <input type="checkbox"/> Offending <input type="checkbox"/> Youth Offending <input type="checkbox"/> Custody <input type="checkbox"/> Other, please list		<input type="checkbox"/> Moving off benefits – please list benefits previously receiving:
Housing	Health	Social Services
<input checked="" type="checkbox"/> Complex eviction <input checked="" type="checkbox"/> Repossession <input checked="" type="checkbox"/> Homeless application <input checked="" type="checkbox"/> Temporary accommodation <input checked="" type="checkbox"/> Homeless advice and support <input checked="" type="checkbox"/> Rough Sleeping <input type="checkbox"/> Other, please list	<input type="checkbox"/> Alcohol Misuse <input type="checkbox"/> Drugs misuse <input checked="" type="checkbox"/> A&E Attendance <input checked="" type="checkbox"/> Hospital in patients <input type="checkbox"/> Hospital day care <input checked="" type="checkbox"/> Ambulance services <input type="checkbox"/> Hospital outpatients <input checked="" type="checkbox"/> Adult mental health – depression / anxiety <input type="checkbox"/> Child / Adolescent mental health <input type="checkbox"/> Other Mental health disorders including dementia <input checked="" type="checkbox"/> Mental health specialist services <input checked="" type="checkbox"/> Mental health inpatients <input checked="" type="checkbox"/> Mental health outpatients <input type="checkbox"/> LA Care home with mental health problems <input type="checkbox"/> LA Social Services day care with mental health problems <input type="checkbox"/> Other, please list	<input type="checkbox"/> Child taken into care <input type="checkbox"/> Child protection assessment <input type="checkbox"/> Residential care – older people <input type="checkbox"/> Nursing care – older people <input type="checkbox"/> Adults with learning disability in residential care <input type="checkbox"/> Adults with physical disability in residential care <input type="checkbox"/> Other, please list

Costings taken from: 3316-150327-unit-cost-database-v1-4

£

Housing

Complex eviction	7,276
Repossession	752
Homeless application	2,724
Temporary accommodation	117 (per wk)
Rough sleeping	8,605

Health

Hospital - A& E attendance	117
Hospital In-patients	134
Hospital outpatients	114
Hospital - Ambulance services	223
Mental health – Adult	977
Mental health – specialist services	2,197
Mental health inpatients	459
Mental health outpatients	150
GP – Surgery attendance	125

Total potential cost	23,970
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(had it not been for SP intervention)