

Case Study Questions	Client Group .....
<b>Personal Details</b>	<p><b>Name:</b> Person A      <b>Can name be used if publishing the case study?:</b>                      <b>NO</b></p> <p><b>Age:</b> 25    <b>Local Authority:</b> Caerphilly County</p> <p><b>Situation &amp; Current Support needs:</b> Person A was at risk of homelessness due to receiving a NSP on the grounds of under occupancy</p> <p><b>Organisation:</b> Gofal Caerphilly      <b>Project info:</b> Our crisis intervention work is both preventative and responsive to potential and actual periods of housing, personal and social crises. We provide a range of services, working closely with partner organizations in order to meet the needs of individuals and communities in a number of local authority areas. This includes the provision of a less stigmatizing alternative for people who would otherwise be admitted to hospital, as well as work on hospital wards and homelessness departments to reduce the occurrence of repeat housing and homelessness crises.</p>
<b>Personal History</b>	<p><b>General background information about lifestyle, needs and situation prior to receiving support. (no more than 80 words)</b></p> <p>Person A was referred to the crisis team on 16/01/17 via Pathways on receipt of a NSP. Person A had previously lived in the property with her parents and grandmother who have all passed away, leaving Person A in the property alone. Person A has severe anxiety and depression and is also prone to self-harm.</p>

	<p>Prior to this notice Person A was starting to look forward to the future and was engaging with the pathways team in the hope of accessing a health and social care training course. The result of this notice left Person A with increased anxiety and depression as she could not contemplate leaving her family home and her support network within her community.</p>
<b>Support Received</b>	<p><b>Overview of housing related support received. <i>Paragraph or Bullet Points</i> please (no more than 100 words)</b></p> <p>18 th Jan - A crisis assessment was undertaken and an affordability assessment to cover the under occupancy charge  18 th Jan – A supporting letter was sent to the landlord CCBC explaining the risk factor to Person A’s mental health if Person A were to move from her home, and also to confirm Person A could afford the under occupancy charge  24 th Jan – Continued to liaise with CCBC for updates  1<sup>st</sup> Feb – Completed online housing application in the event that Person A had to leave her property  24 th Feb – Received an email from CCBC Housing Officer to confirm Person A could stay in the property  24 th Feb – Person A is delighted with the outcome and continues to receive tenancy support and support via pathways</p>
<b>Outcomes Achieved during support period</b>	<p><b>An overview of the outcomes the service user achieved under the relevant categories whilst receiving support (80 words):</b></p> <ul style="list-style-type: none"> <li>• Feeling Safe / Contributing to the safety &amp; wellbeing of self and others</li> <li>• <b>Managing Accommodation</b> / Managing Relationships / Feeling part of the Community</li> <li>• <b>Managing Money</b> / Engaging in Education or Learning / Engaging in Employment or Volunteering</li> <li>• Physically Healthy / <b>Mentally Healthy</b> / Leading a Healthy, Active Lifestyle</li> </ul>
<b>Future Plans</b>	<p>Attend a Health and Social Care training course and continue to engage with Gofal tenancy support and pathways</p>
	<p>Homeless Application - £2501  Homelessness advice and support £682.00  Homelessness £2656.00  Preventing readmission to Mental Health Services - £2148</p>

Cost Saving £7987.00

\*Updated March 2013. Changes from v.1.2 include updates to the Health and Social Services costs to take account of new source material, revised costs for domestic violence and looked after children, and some restructuring of the crime costs. New transaction cost entries for government services have been added to the Employment and Economy theme, and benefit costs updated. Entries for relevant outcomes have been updated to ensure consistency with revised versions of the GM CBA Excel model and the CBA Guidance publication.

Prevention The following undesirable outcomes have been prevented:		
Crime	Education & Skills	Employment and Economy
<input type="checkbox"/> Anti Social Behaviour <input type="checkbox"/> Domestic Abuse <input type="checkbox"/> Offending <input type="checkbox"/> Youth Offending <input type="checkbox"/> Custody <input type="checkbox"/> Other, please list  .....	<input type="checkbox"/> GCSE <input type="checkbox"/> NVQ <input type="checkbox"/> BTEC <input type="checkbox"/> City & Guilds <input type="checkbox"/> Other, please list  .....	<input type="checkbox"/> Moving off benefits – please list benefits previously receiving:  .....

Housing	Health	Social Services	Fire
<input type="checkbox"/> Complex eviction <input type="checkbox"/> Repossession <input type="checkbox"/> <b>Homeless application</b> <input type="checkbox"/> <b>Temporary accommodation</b> <input type="checkbox"/> <b>Homeless advice and support</b> <input type="checkbox"/> Rough Sleeping <input type="checkbox"/> Other, please list  .....	<input type="checkbox"/> Alcohol Misuse <input type="checkbox"/> Drugs misuse <input type="checkbox"/> A&E Attendance <input type="checkbox"/> Hospital in patients <input type="checkbox"/> Hospital day care <input type="checkbox"/> Ambulance services <input type="checkbox"/> Hospital outpatients <input type="checkbox"/> <b>Adult mental health – depression / anxiety</b> <input type="checkbox"/> Child / Adolescent mental health <input type="checkbox"/> Other Mental health disorders including dementia <input type="checkbox"/> Mental health specialist services <input type="checkbox"/> Mental health inpatients <input type="checkbox"/> Mental health outpatients <input type="checkbox"/> LA Care home with mental health problems <input type="checkbox"/> LA Social Services day care with mental health problems <input type="checkbox"/> Other, please list  .....	<input type="checkbox"/> Child taken into care <input type="checkbox"/> Child protection assessment <input type="checkbox"/> Residential care – older people <input type="checkbox"/> Nursing care – older people <input type="checkbox"/> Adults with learning disability in residential care <input type="checkbox"/> Adults with physical disability in residential care <input type="checkbox"/> Other, please list  ..... .....	<input type="checkbox"/> Prevention of fire <input type="checkbox"/> Other, please list  .....

