

Cymorth Cymru Annual Conference 2017: Meeting the Challenge PROGRAMME

23 March 2017, Novotel Cardiff Centre

07.30 – 08.30	Exhibition Set Up
09.00 – 09.30	Registration, Refreshments and Exhibition Viewing
09.30 – 09.45	<p>Conference Opening</p> <ul style="list-style-type: none"> • Katie Dalton, Interim Director, Cymorth Cymru @Katie_Dalton
09.45 – 10.00	<p>Ministerial Address</p> <ul style="list-style-type: none"> • Carl Sargeant, AM, Cabinet Secretary for Communities and Children @wgcs_community
10.00 – 10.30	<p>Making a difference: Meeting the challenge</p> <p>In this session, we will hear examples of how Supporting People providers are already responding to key ministerial priorities such as prevention, adverse childhood experiences and meeting complex needs. We know providers are well placed to meet these challenges and are delivering innovative, responsive services across Wales.</p>
10:30 – 11:15	<p>Workshops:</p> <ol style="list-style-type: none"> 1. Supporting People and housing management This workshop will consider how we can work with support providers, landlords and the Welsh Government to give assurances about the quality of housing management services without placing heavy burdens on support providers. 2. The impact of welfare reform on Under 35s This workshop will look at the impact of welfare reform on under 35s, and will consider what approaches have been considered by RSLs to date, and what 'models' might work. <ul style="list-style-type: none"> • Stephen Evans, Director of Housing, Charter Housing • Geoff Marlow, Welsh Government
11.15 – 11.35	Refreshments and Exhibition Viewing

11.35 – 12.20	<p>Workshops: Practical and Legislative Challenges</p> <p>3. Evidencing the prevention of homelessness This session will look at how we can ensure data and evidence is collected accurately so that we can demonstrate the impact of our work to prevent homelessness. This is vital in protecting the Supporting People Programme, but more importantly a greater understanding of our impact will help Welsh Government and local authorities to direct resources to where it can have the most impact.</p> <ul style="list-style-type: none"> • Antony Kendall, Director of Operations, The Wallich • Beth Covill, Contracts & Review Senior Officer, Torfaen County Council @BethanCovill <p>4. Consortia working and partnerships This workshop will consider the challenges posed by the recent trend of commissioning fewer contracts and the need for providers to respond to form consortia, or partnerships.</p>
12.20 – 12.25	<p>Workshop rotation</p>
12.25 – 13:10	<p>Workshops:</p> <p>5. Supporting your workforce to meet the challenge Services are facing a series of financial pressures and our workforce is being challenged to meet increasingly complex needs. This workshop will consider how we can support staff to reach their potential in this challenging environment and what providers can do create a rewarding and supportive workplace.</p> <ul style="list-style-type: none"> • Joy Kent, Director, Joy Unlimited • Lisa Lanfear, Gwalia <p>6. Delivering principled commissioning Cymorth Cymru is committed to developing a series of commissioning principles. This workshop will seek to get ideas from delegates about what principles could be adopted in commissioning – both from the perspective of providers, and local authorities. The ideas from this session will inform those principles which we will use in the future to advocate change across Wales.</p> <ul style="list-style-type: none"> • Joy Williams, Senior Project Officer, WLGA Homelessness and SP Networks @cariadjoy • Katie Dalton, Interim Director, Cymorth Cymru
13:10 – 14:00	<p>Lunch and Exhibition Viewing</p>
14:00 – 15:15	<p>Experts by experience: What makes a good service?</p> <p>In this session, we will hear from a panel of experts - people who have used Supporting People Services. They will highlight their experiences and what, in their opinion, makes a good service. We hope that delegates can use this session to reflect on the panel's experiences and consider how they can use their views to</p>

	<p>improve services. It will be followed by a Q&A session where delegates can ask questions. Our aim would be for delegates to use this session to ask the panel of experts what they think about approaches they take.</p>
15:15 – 15:30	Refreshments and Exhibition Viewing
15:30 – 16:30	<p>Local Housing Allowance, Supporting Accommodation: What do we do now?</p> <p>The LHA cap is an issue that has caused widespread alarm across the sector. In this session, we will consider where the issue is currently, based on developments after the DCLG and DWP consultation. This session will look at what principles the sector considers vital in meeting this challenge, and how the sector can help to shape the Welsh Government’s response.</p> <ul style="list-style-type: none"> • Chaired by Katie Dalton @Katie_Dalton • Hugh Irwin, Head of Thrive, United Welsh • Eleri Butler, Chief Executive, Welsh Women’s Aid • Jim McKirdle, WLGA
16:30 – 16:35	<p>Final remarks</p> <ul style="list-style-type: none"> • Katie Dalton, Interim Director, Cymorth Cymru @Katie_Dalton
16:35	Close

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