#### The Current Housing Landscape - RCT

- Extreme housing demand
- High numbers of homeless households in temporary accommodation and for longer
- Limited housing supply.
- PRS market stock depletion
- Increasing clients with complex needs
- Cost of living crisis / affordability / Local Housing Allowance Rates



#### Deep Dive - Overview

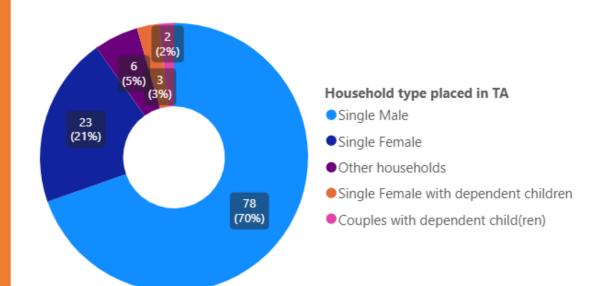
- The challenge of providing suitable and affordable accommodation for the majority of those who are homeless or at risk of homelessness.
- Chronic shortage of 1 bedroom accommodation.
- Increase in temporary accommodation placements
- More complex needs present in homeless cohort who do not fit neatly into our current provision..
- Reinforced that lasting solutions require both housing and support to work together.

Affordability / Cost of Living Crisis adding to the demand on the system.



# Temporary Accommodation 15/09/2025

Household type placed in TA	#	%
Single Male	78	70%
Single Female	23	21%
Other households	6	5%
Single Female with dependent children	3	3%
Couples with dependent child(ren)	2	2%
Total	112	100%



## What did the Deep Dive Show us?

- We have robust good quality data systems in place which inform our work strategically and operationally.
- Weekly Management Data reports received by Service Managers.
- Dedicated roles for working with specific clients e.g. Domestic Abuse, Offenders.
- Good understanding of local housing need and close working links with our Housing Strategy Team
- Good understanding of prevention work .. what works and doesn't work 77% prevention rate 2024/25(72% currently)
- Effective partnership arrangements with our support providers and RSL's to help deliver our rapid rehousing model.
- Have a range of housing options to meet our Rapid Rehousing approach.

## Homeless Interventions / Support

- Invested heavily in housing related support services to assist those in housing need via Housing Support Grant provision
- Housing First / Rapid Re-Housing Project for single person households with a high-level complex needs
- Designated Housing Solutions Offender Officer working proactively with Probation to meets the needs of homeless ex-offenders (\*\* 108 referrals)
- \*\*307 victims of domestic abuse assisted with target hardening measures to remain in their homes (where this was their preference)
- \*\*188 referrals made to the RCT Domestic Abuse Refuge
- \*\*£304,274 Homeless Prevention Grant spent in assisting households to either remain or re-locate in the social housing or private rented sector
- Build for Zero Project in partnership with Crisis, Probation and HMPPS.
- Prison Offender Support Project in partnership with Kaleidoscope
- Increased focus on prevention wherever possible
- Housing Solutions Service reconfigured to better meet current client needs i.e. new Housing Assessment Support Team for single person households

\*\*Data = 2024-2025

### 2 Housing First Schemes

#### <u>Adult Scheme - Managed by Pobl</u>

- Available to individuals aged 25+
- 58 individuals on scheme
- 39 with live tenancies.

Young Persons Scheme - Managed by Llamau

- Available to Young People aged 16-24 years
- 11 young people on scheme
- 10 with an RSL tenancy
- 1 PRS tenancy
- 100% tenancy sustainment

Housing
Allocations /
Housing Register





### Common Housing Register Partners

#### **Existing Partners**

- Aelwyd Housing Association
- Cynon Taf Community Housing Group
- Habinteg
- Hafod Housing Association
- Newydd Housing Association
- RHA Wales
- Trivallis

#### Partners added in 2023

- Cardiff Community Housing Association
- Linc
- Pobl
- United Welsh Housing Association
- Valleys 2 Coast

SLA Team current position



45 Properties on scheme



**46 Contract Holders** 



37 households with children

### Build for Zero – working with offenders

 Partnership with Crisis, Probation, HMPPS and Kaleidoscope.

 The results of this project evidence a reduction in offenders presenting as homeless and being placed in temporary accommodation.

# What Challenges did the Deep Dive Highlight

- IT system is outdated, lacks mandatory fields, customisation only possible via the developers, costly to update
- Decreasing social lettings.
- PRS housing options not affordable.
- Housing First Project at capacity
- Client complexity over and above what can be provided by Social and PRS Housing, Supported Accommodation.
- Growth of Social Letting agency .. Staffing resources, IT arrangements.

# What Opportunities did the deep dive highlight?

- Explore new IT arrangements with our Digital Improvement Team e.g. Social Letting Agency.
- Keeping our data under review to ensure we are capturing support and housing needs. Including our ragging data.
- Explore how we offer a more joined up system approach.
- Established an internal Council Accommodation Board.
- Completed a review of Housing First project new staffing resource identified.
- New staffing resources identified Social Letting Agency, PRS Officer.
- Piloting new housing options to meet the needs of those with more complex support needs.

### Thank You Questions?